



Seamless cross-border electronic procedures

An easier way for companies to access new markets and take care of business abroad

- SPOCS (Simple Procedures Online for Cross-Border Services) is a large-scale pilot project launched in May 2009.
 - SPOCS aims to build the 2nd generation of online portals (Point of Single Contact or PSC), which every European country now has in place, through the availability of high impact cross-border electronic procedures.
 - SPOCS will provide seamless electronic procedures by building cross-border solutions based on your country's existing systems.
- Administrative simplification and modernization
 - Less red-tape
 - Increase transparency
 - Better online services
 - Business opportunities in the public sector
 - Product innovation based on open specifications and software
 - Stimulating demand for IT products and services

Member States involved

Austria, France, Germany, Greece, Italy, Lithuania*, Luxembourg*, Malta*, the Netherlands, Norway*, Poland, Portugal*, Romania*, Slovenia*, Sweden* and United Kingdom*.



*Note: SPOCS enlargement is pending final contractual arrangements.

Register @ www.eu-spocs.eu for SPOCS developments!

SPOCS will provide solutions that, among others, will allow:

- Information to be provided to the service provider that will combine information gathered from different Member States i.e. processes in one Member State related with documents from another.
- Submission of electronic documents from different Member States that can be easily checked for their validity and their suitability.
- Automatic retrieval of documents from a source of authentic documents in another Member State.
- Provision of a secure communication channel from the Point of Single Contact of one Member State to the service provider of another Member State with all the acknowledgment receipts required by law.
- Availability of e-Services from your own country's online portal through the destination country's portal.

The SPOCS "Big Picture": Achieving interoperability

